

## A NATIONAL HEALTH EDUCATION CAMPAIGN TO DRIVE MALARIA PREVENTION AND TREATMENT DURING COVID IN INDIA.





# THE CHALLENGE

In Spring 2020, India emerged as an epicenter of the COVID-19 pandemic. Government-enforced lockdowns and declines in treatment seeking threatened to disrupt essential health care services The pandemic coincided with the monsoon season, creating a severe risk of outbreaks of mosquitoborne disease (malaria, dengue, and chikungunya)

## THE SOLUTION

01

Malaria No More and Times Bridge partnered with India's top media and tech companies to launch an innovative national health education campaign from June to September 2020

02

"Bite Ko Mat Lo Lite" (Hinglish for "Don't Take the Bite Lightly") drove **urgent testing and treatment messages across 21 states** 

03

Messages were amplified through thought-leader events with influencers from **Business**, **Government**, and **Bollywood** 

## **KEY OBJECTIVES**

- Create compelling, research-driven content tailored to rural vs. urban, demographic, and regional audiences
- Reach a mass audience through scaled social media, print, radio, and television platforms
- Take a user-driven creative design approach adapting content to the topics and barriers most relevant to our audiences
- Rigorously measure outcomes to determine impact on targeted knowledge, attitudes, and behavioral metrics



Sleep under an insecticidetreated mosquito net every night





Remove standing water and use

mosquito repellents.

3.

If you have a fever, seek malaria testing within 24 hours.

### 4.

When seeking malaria testing, wear a face mask/covering, practice social distancing and wash your hands with soap frequently.



# **MEDIA PARTNERS**

01

Led by Board Member Uday Shankar, MNM India convened a "creative council" of India's top media leaders



WPP Ogilvy led the brand creation; Ad agency The Minimalist led content development.

03

More than **150 million Indians reached** through scaled social media, print, radio, and television platforms



## **USER TARGETING**

- Ads targeted across 21 states with high disease burden and social media penetration
- Extensive quantitative and qualitative research was used to identify key knowledge gaps and barriers to target behaviors.
- Through Facebook, we worked with University of Chicago, RISC and World Bank, DIME teams to conduct initial behavioral surveys and pre- and postimpact assessments.

## FACEBOOK REACH **BY STATE** % REACH Maharashtra Rajasthan Madhya Pradesh Punjab region **Uttar Pradesh NE States** Bihar Andhra Pradesh Karnataka Jharkhand West Bengal Delhi Chhattisgarh Gujarat Tamil Nadu Odisha No reach







When you forget to close the windows in the evening...









Don't get bowled out by malaria. Get tested within 24 hours, if fever is detected!





**STRATEGY** 

## Extensive quantitative and qualitative research was used to identify key knowledge gaps and barriers to target behaviors.

## 7 target personas adapting the message different age groups, urban-vs-rural, demographic, and geographic targets.

More than **1,000 unique ads were created**, constantly optimizing for user feedback and response "Bite Ko Mat Lo Lite" (Hinglish for "Don't Take the Bite Lightly") drove urgent testing and treatment messages across 22 states.

## AUDIENCE PERSONAS

- Rural Men, Age 30+
- Rural Women, Age 30+
- Metro Men, Age 18-34
- Metro Men, Age 35+
- Metro Women, Age 18-34
- Metro Women, Age 35+
- Seniors in Target States

Campaign content was developed to appeal to each persona and then "boosted" to those audiences through Facebook and Instagram.



### RURAL WOMEN

Facebook users in this audience were likely married (90%) with a college education (76%), and working in community services, education, or health.

Content Focus:

Credible messengers, such as ASHAs















### RURAL MEN

Facebook users in this audience persona were likely to be married (67%) and well educated (72% had a college education), and working in administrative services, sales, or transportation.

**Content Focus:** 

Malaria symptoms

**Protecting families** 



### SENIORS

Facebook users in this audience were likely married (90%) with a college education (76%), and working in community services, education, or health.

### Content focus:

Protecting families, especially grandchildren



## **METRO WOMEN**

Younger Facebook users in this audience were mostly single (58%) while users over the age of 35 were mostly married (93%), with a college education (88% and 82%, respectively), and worked in healthcare, community services, education, sciences, legal services, and business or finance.

### Content focus:





malaria!

"All my friends'

mothers aet them tested for Malaria within 24 hours of fever. Why can't you be like those mothers?





### Content focus:

Connecting to sports (cricket)









red ones a bed net Sleeping on the terrace Sleeping on the terrace with bed nets



Slept without a bed net, woke up like this...







# REACH & OUTCOMES

# **TOTAL REACH**

ଏଠାରେ ଦୃତ, ମାଗଣା Wi-Fi. କନେକ୍ଟ ହେବା ପାଇଁ 'RailWire' ନେଟୱାର୍କ ପସନ କରକୁ ।

Fast, Free Wi-Fi here. Select 'Railwire' network to connect.

## **REACHED THROUGH:**

Facebook

Instagram

Twitter

Radio

- Newspapers

Webinars

## **SOCIAL & DIGITAL**

Through Facebook, Instagram, and Twitter, the campaign reached:



#ENDMALARIA

**Facebook** users reached an average of 3.6x each

World Mosquito Day: Prevalence and Facts About Malaria-Causing Macquitage

# **EVENTS & EARNED MEDIA**

# **22 MEDIA** PIECES

Two Webinars hosted by The **Economic Times, Mirror Now,** and Facebook Live







Every year August 20 is marked as World Mosquito Day to spread awareness about the mosquitoborne disease and how it can be prevented. The day commemorates the discovery of malaria transmitting mosquitoes by the British doctor Sir Ronald Ross in 1897

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Company in joint initiative in Odisha

Vinson Kurian | Thiruvananthapuram | Updated on August 12, 2020 | Published on August 12, 2020

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SPORTS BUSINESS

#### ODISHA ODISHA BREAKING NEWS TOP NEWS

'Forecasting Healthy Futures' Initiative I Off in Odisha to Curb Mosquito-Borne Diseases in India with Weather Data August 12, 2020 💿 204





Bhubaneshwar: Malaria No More, a non-governmental organization with operations in India, (NYSE: IBM) and its subsidiary The Weather Company, today unveiled 'Forecasting Healthy F India, to improve health outcomes and accelerate India's progress against deadly mosquito-



'Bite Ko Mat Lo Lite' - Keeping India's malaria elimination campaign on trac

Bite Ko Mat Lo Lite' - Keeping India's malaria eliminati rack

n World Mosquito Day - August 20, 'Bite Ko Mat Lo Lite' campaign focuses on the agenda of Mala et valuable insights from an esteemed panel that comprises some of the best minds



Almost all Ind they are living of contacting (MBDs) like m chikungunya however, if co



Malaria No More, The Weather

To support natio

drive against mosquito-borne diseases

\$49/mo

Malaria No More In non-governmental organisation with

# RADIO. TV. PRINT.

#### **News Outlets:**



### **Radio Stations:**



### **TV Ads:**

ads on Hotstar (online streaming service through Star India)

## 20,826,729

impressions with 95% of viewers watching the full ad

## 'BIP memos'

convened by Koshyari to take stock of

preparedness of state government to

CM is reluctant to submit list of

12 nominees for appointment on the

egislature council as he feels Koshyari vill reject it on technical grounds

tackle coronavirus pandemic









their places of worship for Paryushan between Aug 15 and 23 > After a Jain trust went to SC, the apex court on Aug 19 allowed devotees to offer Paryushan prayers in three Jain temples in Mumbai, limiting number of devotees

## the intemperate ed by Guv: Pawar

believed that in a democracy, free exchange of views between the Governor and the CM must MMo take place. However, the tone and tenor used nd surmust always be in keeping with the stature of used by the constitutional post occupied by the indivi duals. Looking at the turn of events, the CM was etterto aces of in fact left with no option but to release his reply to the Governor to the media. I fully endorse th

er with decision of the CM on his issue." Pawar said. av Ho-On the Governor's plea on reopening of religious places. Pawar said he agreed that Koshya ith you ri could have independent views and opinions urds of of the on the issue, and he appreciated his prerogative di. to convey his views to the CM. But he said he was shocked and surprised to see the governor's ention Thackletter released to the media and the kind of lang uage used in the letter. nition' arsaid Pawar, at the same time, defended the CM's

decision not to open places of worship as, in vitution. quates ew of crowds at prominent places of worship, it hair of is impossible to maintain a safe distance betwe-Constien people. "Keeping this in view, the state government had decided to stagger the decision rnor's regarding opening of places of worship. It is

n as if planning a campaign to make people aware of firmly the importance of Do Gajki Doori," Pawar said

mned to stay in lock-NCP spokesperson and the Despite the CM's prostate's skill development mini he han on places of worsster Nawab Malik alleged that is being extended again Koshyari was indulging in petain, he added. ty politics. "Raj Bhavan has be ackeray wondered if it come a hub of political activicoincidence that the ties. Let the CM do his job. He is nemorandums attached handling the situation in the fi governor's letter were eld as political head of the sta the BJP. "My governte, and he will take a decision on places of worship at an app nas taken serious note of etter and a decision will ropriate time," Malik said. A en as early as possible af-Congress leader alleged that

sperson said. Surai said he is Kalwa-Padghe line 2. carrying now staring at a bill of Rs 633 MW, tripped. The flow on 1.5lakh at Fortis. "Who will Pune-Kharghar rose up to pay that?" he said.

Apex founder Dr Vrajesh Shah said with electricity gone for 16 hours, the hospital co uld do little. Dr Dilip Patil, ICU incharge at Apex, said the pa tient was shifted with high flow nasal cannula with oxygen support. "He was quite critical already" he said

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such policies. Fraudulant policies will be cancelled immediately with information

Verify immediately the genuineness of their Insurance Policy and policy particulari

therein to display the policy number and other details of the policy or

If the policy QR code is not genuine, the link in the QR code will n

details and an error message would be displayed.

correctly in the policy. This will enable our SMS to reach your mi

umber and other policy particulars whenever you take a policy with us

Scan the QR Code in the policy document using smart phone and click on the

Please provide your mobile number in the proposal form and check that it is can

Use the Policy Verification link provided in our Company website www.ulic.co.

Bharar 2030 030 8 yalat

RTO and Police.

le request members of Insuring Public to

Indiawalon ki pledge hai, karke rahenge fight, Ab iss bite ko kabhi naa lenge lite.

Paani kahi naa jamne denge, clean rahe har site,

> Mosquito net mein hi hogi apni har good night.

Machharon ki lobby ko karke rahenge tight,

Ab iss bite ko kabhi naa lenge lite.





# TECHNOLOGY

Partnered with Google to create a new voice-activated **Google Assistant** to share information about malaria, prevention, and treatment in English and Hindi, with plans to expand in more languages.

Developed a new Augmented Reality Instagram filter, with 11 Instagram Influencers sharing on their account of World Mosquito Day



# **HEALTH IMPACT**

Facebook conducted a Brand Lift study to analyze the impact of the campaign:

## 4.6% LIFT

4.6% increase in those who remembered seeing the ads –

BKMLL was able to break through the high volume of content on FB and users remembered them.

## 2.6% LIFT

2.6% increase in those more likely to seek testing and treatment after seeing the ads. With 62.5% of users already inclined to seek treatment, making a difference with such a high base brings us closer to 100%!

## 10.1% LIFT

10.1% lift in users 55-64 and 8.4% lift in users 65+ **sleeping under a bed net** after seeing our ads. Other age groups did not have such large lifts in behavior change.

# FUTURE OPPORTUNITIES

# 2021 MONSOON SEASON

In 2021, Malaria No More will expand the Bite Ko Mat Lo Lite campaign to reach even more people with these important, life-saving messages

Microtargeting of behavior change based on user profiles (risk and access); augment with community engagement

Elevate advocacy profile and popular movement building with Bollywood stars and social influencers Build on tech innovations like Instagram Reels and Google Assistant