

**1**

## **RECOGNITION & INCENTIVES**



**Monetary and  
non-monetary rewards**

**Appreciation**

**Branding and accreditation**

**2**

## **JOB AIDS & INFORMATIONAL MATERIALS**



**Reference materials  
or algorithms**

**Counseling flipcharts**

**Video tutorials**

**Phone hotlines**

**3**

## **IN PERSON SUPPORT**



**Supervision**

**Mentoring**

**Coaching**

**Training**

**4**

## **HUMAN RESOURCE GUIDELINES**



**Expectations setting**

**Task shifting/sharing**

**Performance monitoring**

**Stress management**

**5**

## **PEER-TO-PEER**



**Dialogue and support groups**

**Champions and peer modeling**

**Group assessment and problem solving**

**Training**

**Group gamification  
(e.g., male engagement card games)**

**6**

## **PROVIDER REFLECTION AND ASSESSMENT**



**Values clarification**

**Journaling**

**Self-assessment**

**7**

## **OUTREACH**



**Wellness days**

**Facility tours**

**Testimonials about  
providers/facility**

**8**

## **FACILITY-COMMUNITY LINKAGES**



**Group problem solving**

**Health center committees**

**Feedback and accountability  
mechanisms**

**9**

## **CLIENT EMPOWERMENT**



**Client support groups**

**Client coaching**

**Checklists / Ideal counseling  
expectation scenarios**

**Women's community groups**

**10**

## **WORKPLACE IMPROVEMENTS**



**Process improvements**

**Renovations**

**Teamwork building**

**Reporting tools**

**Curriculum / standards  
review**

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## **COMMUNITY NORMS CHANGE**



**Community theatre**

**Mass media +  
dialogue groups**

**Champions or role models**

**Social Media**